



NORWEGIAN WOOD & HAFOD

Useful Information – we hope!

Welcome to Redwood Retreat, we do hope you have a wonderful stay in our luxury Dome. To help your stay be trouble free we've listed a few useful bits of information below. We hope that we haven't missed anything but if you have any queries we shouldn't be far away.

When you arrive, you will find a few essentials ready for you in the Dome –

- Teabags
- Ground Coffee
- Sugar
- Milk

All bedding & luxury towels are provided for your stay along with fluffy towel robes. In the kitchen you'll find salt & pepper and there are fresh herbs in a planter outside the door.

Firelighters and logs are provided in a basket by the wood burner. If you need extra of either of these just let us know – packs of logs with firelighters are available at £ 7.50

There is a container of charcoal ready for the barbeque, further supplies are available - £2.50

Payment for any extras will be taken by cash or contactless card at the end of your stay.

INSIDE THE DOME

Door into Dome-

The diamond shaped door needs to be completely unzipped both top and bottom to access the Dome. There are elastic straps which loop around the bolt heads on either side to hold it open. Please make sure that the door is fully closed when you leave the Dome or if it is raining heavily.

Lighting –

The internal LED lights are operated by two separate switches located at the rear of the kitchen worktop; these lights are dimmable.

The bedside lights are touch operated, just touch the metal lamp base. (Norwegian Wood)

The lights in the headboard of the bed are operated using the small remote control located in the bedside cabinet drawer. (Norwegian Wood)

Candles –

Any candles must be placed in the bowls provided and kept away from any fabrics or soft furnishings. Any damage caused by scorching or melted wax will be charged for.

Internal Fan-

If the weather is warm or you are cooking using the gas rings you may wish to run the extractor fan. You will find the switch for this clipped to the Perspex sheet behind the sink.

Skylight –

The central skylight is wonderful for watching the stars. There are flaps held with magnetic strips, to open just gently pull on the purple tabs using the pole provided. The flaps can be closed again using the same pole. If the weather is very hot you may find that the Dome remains cooler if the flaps are left closed. (Norwegian Wood only).

Wood burner –

If you feel a little chilly, please feel free to light the wood burner. There are some firelighters and logs provided ready for your use. There is also a gas lighter so no matches are needed. You should only need a couple of firelighters and a couple of logs to get the fire going. Make sure that the lever on the front, at the base of the door is pushed fully to the left when lighting. Please be careful when adding logs to the fire so that no sparks or logs fall out.

Gas Cooker –

To ignite the rings, grill or cooker press the appropriate dial in and then press the ignition button on the right-hand side once. Please ensure that the grill pan and oven trays are lined with foil prior to use. Please be aware that saucepan handles may become hot if four are used at one time on the rings, always use an oven glove to handle them.

Fire Safety –

There is a Fire Blanket located above the sink in the kitchen. There is a Smoke and CO2 alarm on the room divider above the bed.

First Aid –

A basic First Aid kit is supplied and is stored in the cupboard under the sink.



BATHROOM

Towel Rail -

The towel rail in the bathroom is heated using Solar heated water, you will see the panel outside to the right of the picture window. As this is utilising the sun, if the day is overcast there may not be any hot water produced and therefore the towel rail will remain cold. There is a wooden towel rail inside the Dome as an alternative.

Showers –

Hot water for the showers is always available and is temperature restricted to an anti-scald level.

Toilet –

This is a pumped system in Norwegian Wood & incinerator in Hafod. Please DO NOT put any sanitary products, plastics or any non- biodegradable items into the toilet. This will cause a blockage! Please use the bin provided in the bathroom.

OUTSIDE

Norwegian Wood is situated on a woody platform adjacent to the Quarry parking area whereas Hafod is located further across the field with access via a grassy path.

Hot Tub-

A simple wood fired hot tub for two is provided for each dome & full instructions are supplied.

Barbeque-

There is a charcoal barbeque just outside the door of the Dome, great for al fresco dining. A supply of charcoal is supplied. Please take care when using the barbeque and only use the tools provided. Make sure you keep all hot utensils etc. away from the Dome outer.

Car Parking-

Parking in the Old Quarry is for your exclusive use for visitors staying at Norwegian Wood with another allocated space near the farmhouse for those staying in Hafod.

Surroundings –

You can enjoy the seating areas by each dome but feel free to walk across the field and at the end of the long path where you will find the 'Chill Out' zone dome with shared firepit.

There may be Shetland Ponies in the paddock just off the old quarry, please do not enter their field or give them titbits.

If you fancy a walk down to Rhayader it's not too far (approx. 1 mile to the centre of the town). Please keep to the stone track until you are out on the lane and make sure that you close the gates behind you.

Recycling –

At Redwood Retreat we aim to recycle as many items as we possibly can and ask that our guests help us to achieve this. There is a clearly marked bin in the kitchen for you to pop in all glass, metal, plastic or paper items, please ensure that they are clean first. If this should become full there are marked recycling bins near the house in which this can be emptied. We ask that you put all fruit, vegetable scraps, teabags and coffee grounds (no meat or cooked food) into the compost bin provided. Any other non-recyclable items should be deposited in the other bin in the kitchen.

Power & Water Supply –

At Redwood Retreat we are completely 'off grid'. All power for the property is generated using PV Panels and a Wind Turbine and stored in a large battery store near the house. If the sun doesn't shine and the wind doesn't blow there is a generator which automatically cuts in to alleviate any breaks in supply. Throughout the summer months this is a very rare occurrence but if you should hear a rumbling sound, it will be the generator working to make sure that we all have power.

In Wales we get a fair amount of rain so this is collected from roof tops and stored in tanks ready for use in the garden and for the livestock.

GENERAL INFORMATION

Check in & Check out

Our checking in time is 4.00pm

Our checking out time is by 10.00am

Contact info –

Our full address is – Redwood Retreat, Coed Cochion, Bryntirion Lane, Rhayader, Powys LD6 5LT

Landline – 01597 810 909

Email – andy@redwoodretreat.co.uk

What3words – official,stance,quit

Some useful Contact numbers

Doctors Surgery – 01597 810 231

Taxis – SP Taxis – 01597 810 666

Adey's Taxis – 01597 822 118

Indian Takeaway – The Spice Hut – 01597 811 459

Chinese Takeaway – Wings – 01597 810 178

Fish & Chips – Evans Plaice – 01597 810 317

April 2022

Covid 19

For your hosts, Andy & Katherine, it is paramount that all our guests can enjoy their stay at Redwood Retreat without concern for their health. We're lucky that we live in a beautiful, isolated place with plenty of space and we've done all we possibly can to prevent the virus invading our private sanctuary and request that you help us too.

Thank you for your help with this.